

webCampus System Requirements

Operating systems

Recommended: Windows 7, 8, or 10, Mac OSX 10.7+

Mobile devices: At present, due to the marginal performance of the My Moodle app, we recommend that on a mobile device you login to webCampus using a normal web browser. This is particularly important if you are completing an assessment or activity that has a grading component.

Computer Requirements

RAM: 1 GB (minimum) / 2 GB or more (recommended)

Recommended CPU: Intel Core Duo / minimum - Pentium 4, 1.3 GHz

Peripherals:

For online programs, students need the following:

1. Either a built-in camera or a camera connected to your computer (needed for online proctored exams)
2. Microphone and speakers, or headset combination - the latter is recommended for best audio quality and noise reduction.

Internet speed

Use a broadband connection (256 Kbit/sec or faster) via cable, DSL, T1/T2, or USB wireless modem. This will ensure that you can view videos and online presentations. Dial-up access will be significantly slower and is not recommended.

Internet browsers

Please use recent versions of [Mozilla Firefox](#) (Windows, Mac), [Google Chrome](#) (Windows, Mac), and [Safari](#) (Mac).

Please note:

- *Firefox is the recommended browser to use on Windows computers to access webCampus. Internet Explorer and Edge are not recommended.*
- *Be aware that add-ons and toolbars can adversely affect a browser's performance.*

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Settings

We recommend that the following be enabled in your browser for webCampus:

- Pop-ups (in both web browser and security software): If you leave pop-ups disabled, please add exceptions for <https://webcampus.uws.edu>. If you do not know how to do that, you can find instructions at this [wikiHow page](#).
- Cookies: If you disable cookies, please add the same exceptions in your browser security settings.

Plug-ins and Resources

- We recommend that you update to the latest versions of the [Adobe Flash Player](#) and [Adobe Acrobat Reader](#).

Panopto viewing requirements

Recorded lectures will be provided by Panopto, a video platform service. Panopto requires industry-standard PC hardware components. Please treat the following configurations as the recommended baseline system configurations.

Operating Systems

Microsoft	Windows XP SP2, Vista, 7, 8.X, 10
Apple	Mac OS 10.4.8+ (Intel-based) (PPC-based NOT supported) iOS 6+

Processor 1.8 GHz or higher

Memory 512MB

Network Bandwidth 50 Kbps for audio only presentations. 300 Kbps for presentations with one video stream, audio, PowerPoint and screen capture. 500 Kbps for presentations with multiple video streams.

Applications Adobe Flash Player & Microsoft Silverlight 2.0+ for Legacy content□

Supported Browsers Internet Explorer 8+, Firefox, Chrome, Safari□

*Flash is required to view embedded videos on a PC or Mac.

** Flash is required to view and produce statistical and analytic graphs.